



# Certified ScrumMaster®



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# Key Facts

## Summary

The Certified ScrumMaster (CSM) course gives you essential knowledge for adopting Scrum and continuously improving your organisation. In our Certified Scrum Master course you will learn practical techniques for taking your team to the next level.

You will also receive your Certified ScrumMaster® certification after passing an online test. The course is a prerequisite for taking the test and, in conjunction with recommended preparatory and follow-up reading, will prepare you well to achieve a great test result.

## Training Topics

- Lean, Agile and Scrum
- Agile Facilitation
- Introduction to Coaching
- Experience Scrum Through a Simulation



**Simon Roberts**

Agile and Lean Coach  
ScrumCenter

## Session Format



remote



2 or 3 days



10:00 - 18:00



regular breaks  
and a lunch break



955,00 € p.p.  
excludes 19% VAT

1.136,45 € p.p.  
includes 19% VAT

## Sign up

[sales@klosebrothers.de](mailto:sales@klosebrothers.de)

Contact: Anna Spreu

# Executive Summary

## Description

Do you want to improve your agile skills and guide your team to work more effectively? The Certified ScrumMaster® Course will help you achieve this goal — through a combination of instruction and hands-on exercises.

This remote course is interactive and fun. It teaches participants how to apply the Scrum framework effectively. Led by an experienced trainer, it focuses on improving your ability to guide teams towards success with Scrum. The course covers the basics of the Scrum framework, including accountabilities, events, and artefacts. It also includes more advanced topics such as how to run great retrospectives and how to leverage the Scrum patterns, both of which will help your team towards excellence.

Who should attend the Course?

Our Certified ScrumMaster® (CSM) course is designed for:

- Beginners who are just entering the world of Agile and Scrum - this course provides a solid foundation.
- Professionals working in various roles, both within the software industry and in non-software sectors, will find valuable insights and practical knowledge to enhance their Agile and Scrum expertise.
- Established practitioners looking to formalise their experience.
- Managers and executives looking to collaborate with Scrum teams effectively will benefit from a comprehensive understanding of the Scrum framework, which is essential for effective communication and leadership within their organisations.

## What are the benefits of a Certified ScrumMaster® certification?

By earning a Certified ScrumMaster® certification, you:



**Learn** the foundations of Scrum, practices and techniques to guide your team towards effective Scrum.



**Improve** your company culture by creating space for exchange and reflection



**Enhance** your facilitation skills and be able to coach your team



**Engage** with a community of recognised Scrum experts who are committed to continuous improvement and sharpening their skills.

# Training Topics

## 1. Introduction

## 2. Lean, Agile and Scrum

- Agile and Scrum Review and Refresh
- Fixed vs. Growth Mindset
- Patterns for Excellent Scrum

## 3. Agile Facilitation

- Facilitating Scrum
- Group Decision Making
- Designing and Facilitating Great Retrospectives

## 4. An Introduction to Coaching

- Facilitating, Teaching, Mentoring and Coaching
- Powerful Questions
- Coaching Dojos

## 5. Experience Scrum Through a Simulation

## 7. Service to the Development Team

- Servant Leadership vs. Traditional Management
- Agile Engineering Techniques

## 8. Service to the Product Owner

- What Support Does the Product Owner Need?
- Techniques for Stakeholder Management

## 9. Service to the Organisation

- Dealing with Impediments: Circles and Soup and The Executive Action Team
- Why is change hard?

## 10. Questions and Answers

# How do I sign up for a workshop?

Booking information, price requests, upcoming training dates and more information about the course topics can be found here:

<https://klosebrothers.de/certified-scrum-master/>

Alternatively, you can contact us by mail at [sales@klosebrothers.de](mailto:sales@klosebrothers.de).

